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Violence Prevention Task Force: A Health System’s Journey
Towards Zero

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Background:
• Healthcare and social workers are 5x more likely to experience workplace violence compared to other industries.
• 73% of all non-fatal workplace injuries requiring days away from work occurred in Healthcare settings
• Joint Commission identified 4 standards to guide systems in violence prevention oversight in 2021

Purpose:
• In 2017, the Violence Prevention Task Force was created with the goal to reduce workplace violence by creating a culture change to support:
  • Empowering team members in reporting verbal or physical violence
  • Providing support for team members who are victims of violence
  • Implement a multidisciplinary team to drive interventions and provide oversight using data to guide decision making

Results:
• We have observed a 70% decrease in the number of cases with lost or restricted workdays
• Simultaneously, we have observed a 150% increase in incidents reported

From bedside to boardroom, multidisciplinary support and engagement has led to culture change around violence prevention and decreased injury claims despite rising assaults.