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Violence Prevention Task Force: A health system's journey towards zero

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Background:

- Healthcare and social workers are 5x more likely to experience workplace violence compared to other industries.
- 73% of all non-fatal workplace injuries requiring days away from work occurred in Healthcare settings
- Joint Commission identified 4 standards to guide systems in violence prevention oversight in 2021

Purpose:

- In 2017, the Violence Prevention Task Force was created with the goal to reduce workplace violence by creating a culture change to support:
 - Empowering team members in reporting verbal or physical violence
 - Providing support for team members who are victims of violence
 - Implement a multidisciplinary team to drive interventions and provide oversight using data to guide decision making

Results:

- We have observed a 70% decrease in the number of cases with lost or restricted workdays
- Simultaneously, we have observed a 150% increase in incidents reported



Workplace Violence

From bedside to boardroom, multidisciplinary support and engagement has led to culture change around violence prevention and decreased injury claims despite rising assaults.

